

Customer Support Unit

Office of Financial Aid
200 Dowman Drive, Suite 300
Atlanta, GA 30322-1960
Phone (404) 727-6039, (800) 727-6039
FAX (404) 727-6709

- Our customer support unit is a front line source for students and families who have general questions about the aid application process. Additionally this unit also coordinates collection of all application documents (i.e tax returns, W-2s, citizenship, entrance interview counseling, etc.) needed for file completion.
- Representatives are assigned to students/families based on the first letter of the student's last name as indicated below:

Last Names	Contact	Email
A – C	Deirdre Russell	Deirdre.russell@emory.edu
D - H	Michelle Hutchinson	myhutch@emory.edu
I – Mh	Nicole Thomas	nthoma5@emory.edu
Mi – Sc	Trenadia Gatson	trenadia.m.gatson@emory.edu
Sd – Z	Carolyn Mays	cmays@emory.edu
Manager	Anita Haynes, Assistant Director	ahayn01@emory.edu