

Emory Dining Refund Policy

- All refunds for Emory Dining locations must be approved by the dining location manager or supervisor.
- For all payment methods, we will issue a credit to the original payment method or provide a store credit for the cost of the item and the sales tax, if applicable.
- Possible fraudulent charge(s) on an individual's Emory Card must be reported immediately to Emory Police and the Emory Card office. A refund request form must then be filled out at the Emory Dining Accounting office located on 3rd floor of Cox Hall. (Only refund request accompanied with Emory Police report will be accepted)

Eagle Advantage Refund Policy

- All refunds must be approved by the restaurant manager.
- A credit will be issued to the individual student's Eagle Dollars account for the cost of the item and the sales tax, if applicable.
- Possible fraudulent charge(s) on an individual's Emory Card must be reported immediately to Emory Police and the Emory Card office. A refund request form must then be filled out and returned to the Emory Card office located in the Dobbs University Center Room 270. (Only refund request accompanied with Emory Police report will be accepted)